

# PRIYA SHAH | RGN, MA, BSc (Hons)

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## PERSONAL PROFILE

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A senior nursing and operational manager with over 5 years' experience of providing strategic leadership in an acute trust. A visionary and innovator who has developed a set of operational, strategic, management and leadership competencies in a range of senior nursing roles.

## KEY SKILLS AND ACHIEVEMENTS

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### Change management

- Commissioned a new children's accident and emergency unit at Lime Tree Hospitals, including submission of a marketing and business plan to support the proposal.
- Managed the merger of four wards within the medical directorate, Oaktree NHS Trust, with successful re-deployment of all staff, resulting in no job losses.
- Led a team of 30 nursing staff through a series of changes, including a major skill mix review and the implementation of clinical governance.

### Strategic planning

- Implemented the trust's nursing strategy, involving extensive consultation with key stakeholders across the hospital.
- Represented the Director of Nursing on multi-disciplinary infection control group, resulting in a 45% reduction on previous year of hospital acquired infection rates.

### Organisational and nursing leadership

- Strengthened collaborative partnerships with Lime Tree University, which led to a review of clinical placements, established the role of the assistant practitioner, and contributed to curriculum design for Lime Tree University Foundation Degree in Health Studies.
- Led the development of a clinical competency framework mapped to the Agenda for Change Knowledge and Skills Framework.
- Introduced a leadership programme for all ward managers within the trust, which has resulted in a more confident and motivated team of ward managers.

### Quality and improvement

- Created a Quality Improvement steering group in response to CQC recommendations. Developed project management process, identifying 3 priority themes; culture, leadership and safety. Rating went from "good," to, "outstanding."
- Helped lead the development of a sepsis care bundle, which reduced the number of sepsis related mortalities by 23%

### Political skills

- Negotiated at board level to ensure strategies and initiatives to improve patient care are effectively implemented.
- Experienced at presenting and negotiating strategy developments to the Trust's Board.
- Represented nurse managers at national level as Chair of the "RCN Nurses in Strategic and Executive Roles" Forum. Presented written responses to a range of Government documents covering issues such as workforce planning and Modernising Nursing Careers

## EMPLOYMENT HISTORY

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2018 – Present	Assistant Director of Nursing and Hospital Services Oaktree NHS Trust, Townsville
2013 - 2008	Lead Nurse, Division of Medicine and Accident and Emergency Lime Tree Hospital, Townsville
2011 - 2013	Senior Nurse, Medical Admissions Lime Tree Hospital, Townsville
2005 - 2011	Sister, Accident and Emergency Lime Tree Hospital, Townsville
2003 - 2005	Senior Staff Nurse, Accident and Emergency Lime Tree Hospital, Townsville
2000 - 2003	Staff nurse, Accident and Emergency Oxen Hospital NHS Trust, Cityville

## EDUCATION AND QUALIFICATIONS

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2018	Enrolled on PhD programme through Oaktree University, Townsville examining the links between quality standards and reduction of risk
2016	Masters in Business Administration (Health) Lime Tree University, Townsville
2000	Bsc (Hons) Health Studies – grade 2:1 Lime Tree University, Townsville
1999	ENB 998 – Teaching and Assessing in Clinical Practice Lime Tree School of Nursing, Townsville
1998	ENB 991 – Accident and Emergency Nursing Oxen School of Nursing, Cityville
1993	State Registered Nurse – Oakfield School of Nursing, Cityville

## PROFESSIONAL TRAINING

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2017	Political Leadership Programme - RCN
2015	Implementing Change Management - CFN Ltd
2013	Making clinical Governance Work - Willowbrook Corp
2013	I.T for managers – Lime Tree Trust

## PROFESSIONAL ACTIVITIES

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2017	Chair of the <i>RCN Nurses and Executives in Strategic Roles</i> Forum
2010	RCN learning and development representative
2009	3 month volunteering placement in Uganda with <i>Medicines Sans Frontières</i>

## ABOUT ME

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My hobbies include cooking (especially baking), dancing, painting and swimming. I'm also a qualified yoga instructor and enjoy practising yoga, pilates and meditation regularly. I speak 4 languages fluently: Hindi, Gujarati, French and English.